

Travel & Tourism (Air Cabin Crew)

Designed for those who want work in the Travel Industry, from Travel Agents to Tour Operators, Airline Cabin Crew and Holiday Representatives. The specialist courses on offer provide insight into how the travel industry functions, and provide students with the skills to enter the industry or proceed to University.



BTEC Introductory Diploma in Sport & Leisure Studies

Course Details

This level one course has been designed to encourage you to develop both the personal skills and qualities you need for work and learning and to help you reach your full potential. It will also prepare you for employment in industry or progression onto a Level 2 course in the same or an alternative sector.

The course has been designed as a 'hands on' programme covering 8 units which include Working in Sport & Leisure, Organising a sport or Leisure event or taking part in sport.

You will also study 3 key skills in Communication, Application of numbers and Information Technology. We will also give you the opportunity to improve your grades in GCSE Maths and English.

Course Duration: One year

Further Study & Career Options

Progression onto another First Diploma such as Sport, Travel and Tourism or Uniformed Services.

Employment in either the Travel, Sport Industries or the Uniformed Services.

Other Relevant Information

Students will have the opportunity to attend off site visits to relevant organisations to assist with their work as well as going on overseas and UK residential visits.

BTEC First Diploma in Travel & Tourism

Course Details

This course provides a broad base for anyone who wants to work in the travel and tourism industry.

Students will study six units which directly relate to tourism (e.g. The UK as a tourist destination) or are equally important in an industry where staff have frequent contact with customers (e.g. Customer Service). One unit will provide the students with the opportunity to organise a travel and tourism event.

There will be day visits to London, a theme park and other visitor attractions. Students will have the opportunity to work in the College's Travel Agency. This will provide the same experience as working in a high street travel shop. An overseas residential trip will also be arranged for the Spring Term.

All 6 units are assessed by work which is set and marked by subject lecturers.

Course Duration: One year

Further Study & Career Options

Progression on to the BTEC National Diploma in Travel & Tourism or on to a job in the industry, such as a travel agent, or in the cruise industry.

Other Relevant Information

Other qualifications can be added to this course, including:

- "Welcome Host" customer care qualification
- City and Guilds worldwide travel destinations and NCFE certificate in Travel
- GCSE english or maths

BTEC National Certificate in Travel & Tourism

Course Details

This course is similar to the National Diploma but has fewer units enabling you to take an additional course at the same time such as an AS level, or other vocationally related qualifications which will enhance your HE or career progression.

The course is varied in terms of content and will include units on:

- The Travel and Tourism Industry
- Visitor Attractions
- Tour Operations
- Preparing for employment in Travel and Tourism

Course Duration: Two years

Further Study & Career Options

Upon completion of this 12-unit BTEC National Certificate, students may choose to progress to university, further training or enter the workplace.

Other Relevant Information

Students will also study Key Skills and an enrichment programme. It is anticipated that you will pursue an AS level in year one and additional courses such as cabin crew and ABTAC in year two or an A Level.

There will be day visits to places such as London, a theme park and other visitor attractions. Students will also have the opportunity to work in the College's Travel Agency which provides the same experience as working in a high street travel shop. An overseas residential trip will also be arranged for the Spring Term.

Subject

Level 1

Level 2

Level 3

Travel & Tourism

BTEC Introductory Diploma in Sport & Leisure Studies

BTEC First Diploma in Travel & Tourism
NVQ 2 Travel Services

NCFE Certificate for Cabin Crew
Air Cabin Crew Operations Certificate
Additional: Air Cabin Crew Operations Certificate

BTEC National Diploma in Travel & Tourism

BTEC National Certificate in Travel & Tourism



BTEC National Diploma in Travel & Tourism

Course Details

This is the advanced level course for anyone seeking a career in travel or tourism, or progression to higher education/university.

Students will study eighteen units which are either directly related (e.g. Tourist Destinations, Overseas Representatives) or of relevance to an industry in which all jobs involve frequent customer contact (e.g. Customer Service, Marketing), and preparing for employment.

One of the second year units is likely to be 'Organising an Event'. There will also be day visits to London, a theme park and other visitor attractions. An overseas residential trip will also be arranged for the Spring Term.

Work placements can be arranged, and students will also work in the College's Travel Agency. This will give them the same experience as working in any high street travel shop. Students will also develop skills and qualities needed to work in the tourism industry.

Units are assessed by assignments set and marked by subject lecturers.

Course Duration: Two years

Further Study & Career Options

Students can go on to higher education to study for a degree or HND in travel and tourism management. They can also seek employment in all areas of the industry, including cabin crew and overseas representatives.

Other Relevant Information

Other relevant qualifications can be added to this main programme, including:

- Spanish (Enrichment)
- City & Guilds Travel Destinations Level 3 certificate
- "Welcome Host" and "Welcome Host Plus" customer care qualifications
- NCFE Level 2 Certificate for Airline Cabin Crew

AIR CABIN CREW Operations Certificate

Course Details

Since the launch of our additional course for initial Cabin Crew training, we have seen demand for a full time, more comprehensive course. It is ideal for anyone who wishes to embark on Airline training for employment as airline cabin crew.

Students will study a range of units relating specifically to the airline industry and the cabin crew role such as promoting effective customer care in the airline industry.

Other units will include:

- The airline industry
- The role of cabin crew
- Promoting effective customer care in the airline industry
- Food & drinks service and hygiene
- Personal presentation skills
- Health & safety
- Certificate in wines
- Deaf awareness
- First aid

Classes will be delivered in the dedicated classroom fitted with a specially adapted section of an aeroplane.

Course Duration: One year (September to March)

Further study and career options

Candidates who achieve this qualification are guaranteed an interview with Thomas Cook and **bmi** airlines, provided that they meet their minimum criteria.

Other Relevant Information

To join this course you will need to be:

- Aged at least 17 years (must be at least 18 on completion)
- Well presented
- A team player
- A good communicator
- And not have any visible tattoos

Students will be required to purchase a uniform costing approximately £100.





NCFE Level 2 Certificate in Airport Operations

Course Details

This NEW full time level 2 course is aimed specifically for students who are looking to secure employment within an airport operations role.

The qualification consists of 6 mandatory units covering Airport operations, Health, safety and security, Passenger service, Handling air passengers, Ground handling and landside and airside roles and responsibilities.

Students will be required to produce a portfolio of evidence covering all 6 units to pass the course, which may include reports, maps, lists, work sheets and records of oral questioning and practical activities/role plays.

Course Duration: One year

Further Study & Career Options

Students can progress onto the National Diploma in Travel & Tourism or a similar Level 3 qualification. Students can also seek employment in the travel industry.

Other Relevant Information

Students will be given the opportunity to take GCSE's in English and Maths plus key skills as well as access to educational off site visits. There will also be the opportunity to take additional travel and tourism related short courses.

Additional course - NCFE Level 2 Certificate for Cabin Crew

Course Details

This one year course is **additional to a main course** and open to all year two National Diploma Travel and Tourism students. Other second year, level three, students may also apply if there are available spaces. The course is ideal for anyone who wishes to find employment as airline cabin crew for commercial airlines. Students will study six units relating specifically to the airline industry and the cabin crew role such as promoting effective customer care in the airline industry. Classes will be delivered in the dedicated classroom fitted with a specially adapted section of an aeroplane.

Further study and career options

Candidates who achieve this qualification are guaranteed an interview with Thomas Cook and **bmi** airlines, provided that they meet their minimum criteria.

Other Relevant Information

Students will be required to purchase a uniform costing approximately £100.

NVQ Level 2 in Travel Services

Course Details

This course allows students the opportunity to study travel related topics in a work related environment.

Topics studied include:

- Health and safety
- Team work
- Leisure travel products and services
- Booking and payment systems
- Rail travel
- Travel geography
- Coach Travel
- Visa and passport services
- Foreign exchange
- Air travel
- Display of travel and publicity materials

Course Duration: Two years

Further Study & Career Options

This course prepares students for entry into the travel world via employment in a retail or business travel agency or as an overseas representative.

Other Relevant Information

The course is assessed via work based performance and on written and verbal questioning.

